

IMPORTANT NOTICE RELATING TO TELELINK

Dear valued customers,

We are making changes to our TELELINK telephone betting services (**TELELINK Services**) which will affect your TELELINK account and the way you use telephone betting services in the future.

If you have changed your contact details, kindly update your account information with us immediately so that we can contact you about these changes.

1. Separate Operators for Telephone Betting Services for *Da Ma Cai* Games and Horse Racing Betting

TELELINK Services for both *Da Ma Cai* games and betting on horse racing will stop from **midnight of Sunday, 28 February 2016** and you will not be able to access your TELELINK account to place bets, make withdrawals and top up your account on **Monday, 29 February 2016**.

Starting from 8.00 a.m. on **Tuesday, 1 March 2016**, telephone betting services for *Da Ma Cai* games and betting on horse racing will be operated separately through separate telephone betting accounts and platforms by Pan Malaysian Pools Sdn Bhd (**PMP**) for *Da Ma Cai* games and by EQ Sport Sdn Bhd (**EQ Sport**) for horse racing betting.

2. “dmcGO” for Telephone Betting on *Da Ma Cai* games

PMP has upgraded its telephone betting services for *Da Ma Cai* games, bringing you an all new telephone betting experience complete with more exciting features and value added services under the brand name “**dmcGO**” (**dmcGO Services**).

If you have solely or predominantly betted on *Da Ma Cai* games using your TELELINK account for the past 12 months, your account will be automatically migrated to **dmcGO** and retained by PMP. You need not take any action to apply for a **dmcGO** account. You will be given a new **dmcGO** account to enable you to continue betting on *Da Ma Cai* games. Your **dmcGO** account details will be provided to you through SMS by PMP. If you have changed your contact details, kindly call our Helpdesk at 1 300 88 4636 to update your account information with PMP immediately.

3. “EQ Link” for Telephone Betting on Horse Racing

Telephone betting services for horse racing will be operated by EQ Sport, separately from PMP, under EQ Sport’s own brand name “**EQ Link**”.

If you have solely or predominantly betted on horse racing using your TELELINK account for the past 12 months, your account details and account balance, if any, will also be automatically transferred to EQ Sport to enable you to continue with telephone betting on horse racing. For more information on telephone betting on horse racing, EQ Sport and EQ Link, kindly contact EQ Sport’s hotline at 03-9056 1790.

4. Inactive Accounts

If your TELELINK account has been inactive for the past twelve (12) months, we will close your TELELINK account without further reference to you. However, you can withdraw the account balance in your TELELINK account (if any) at any time by calling our Helpdesk at 1 300 88 4636 or *dmcGO* Helpdesk at 03 – 2333 2000.

5. Updates and Information

For further announcements and updates on TELELINK and PMP’s new **dmcGO** Services, please check our websites www.telelink.com.my (until 31 May 2016), www.damacai.com.my and www.dmcgo.com.my or call our Helpdesk at 1300 88 4636 (until 31 May 2016) or *dmcGO* Helpdesk at 03 – 2333 2000.

Alternatively, for more information on EQ Sport’s telephone betting services for horse racing and EQ Link, please call EQ Sport’s hotline at 03-9056 1790.

We thank you for using TELELINK Services in the past and look forward to your continued support and welcome you to **dmcGO**.

Irwyn Ng Wun Kit
Head – TELELINK
Date: 18 February 2016